

ActiveX and Java

For all users of the IEC Collaboration Tools (CTS)

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1.0	IT	2016-08-16 Creation

1 Description

The use of Collaboration Tools requires the one-time installation of an ActiveX applet. If your security settings do not allow the use of ActiveX, a simple work-around is to use Mozilla Firefox <https://www.mozilla.org/en-US> which doesn't require the ActiveX installation.

An up-to-date Java applet is necessary to use the multiple download function. If your security settings do not allow the use of Java, then the download won't work properly.

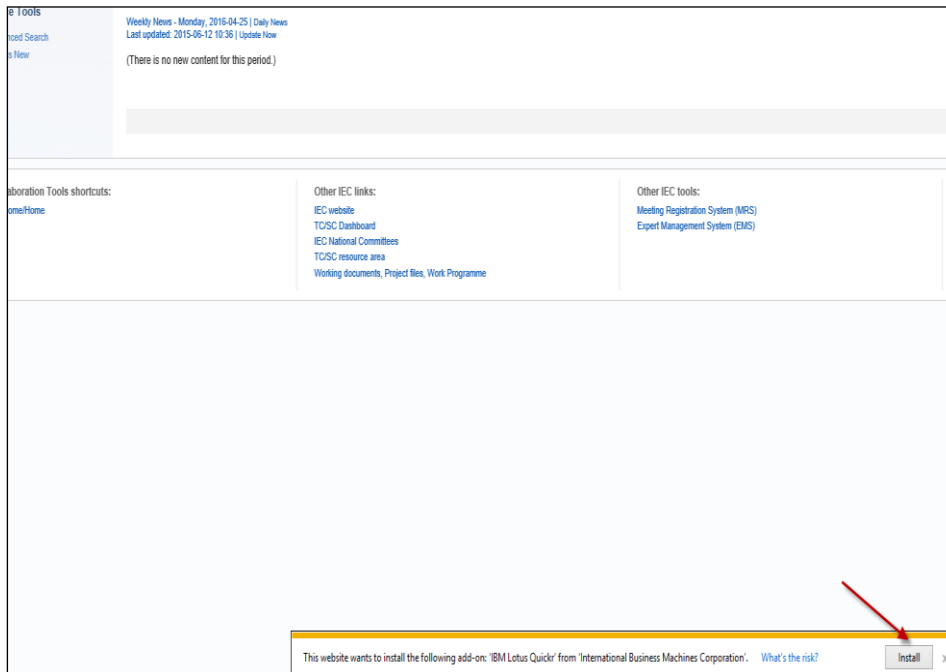
As soon as you try a download of multiple documents, Java will run an application called "UDownload".

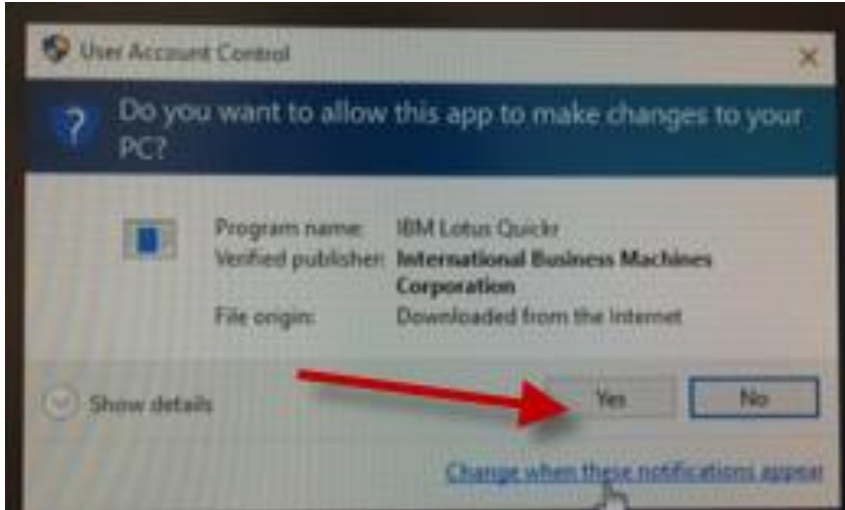
The Microsoft Edge browser doesn't support these add-ons, unless you set the browser to compatibility mode.

2 Procedure

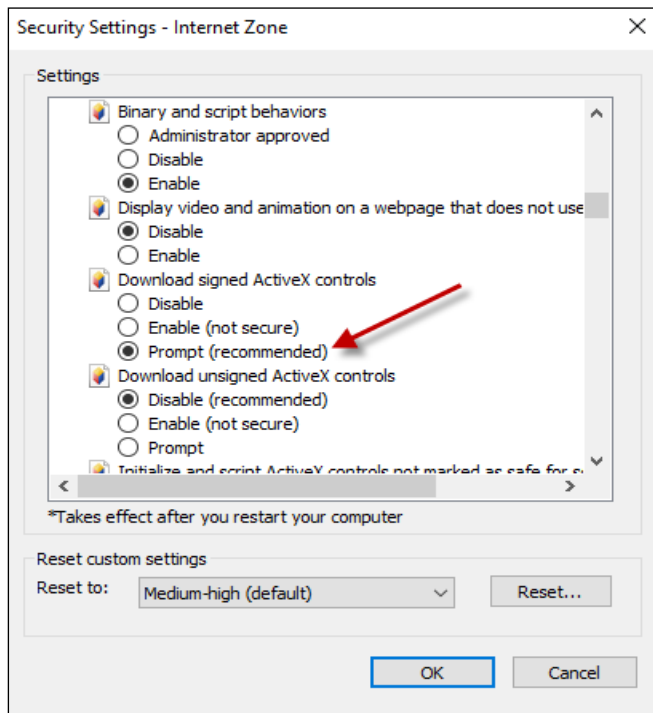
2.1 ActiveX

When you upload or download a document for the first time, you will be asked to install an ActiveX add-on.



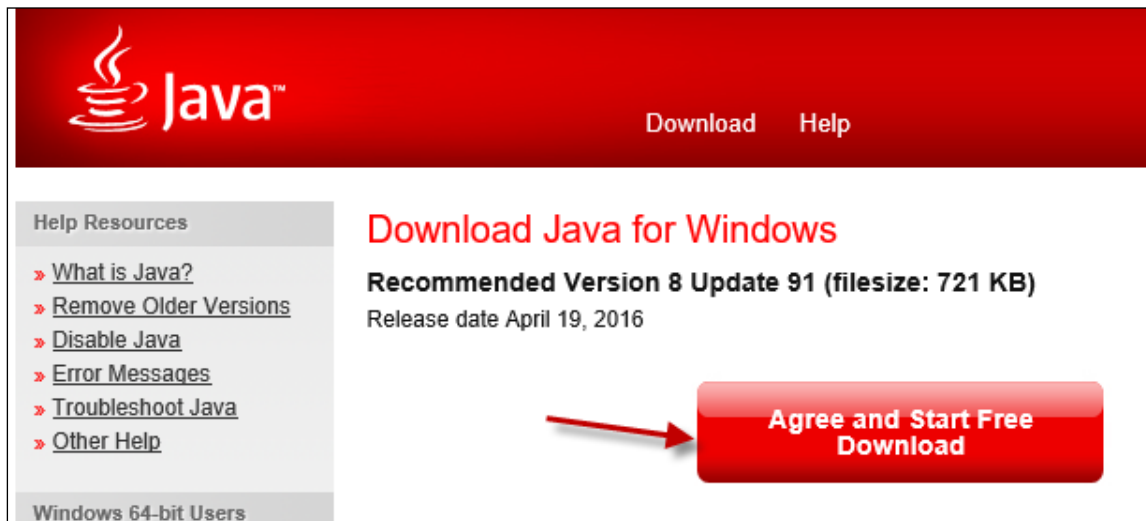
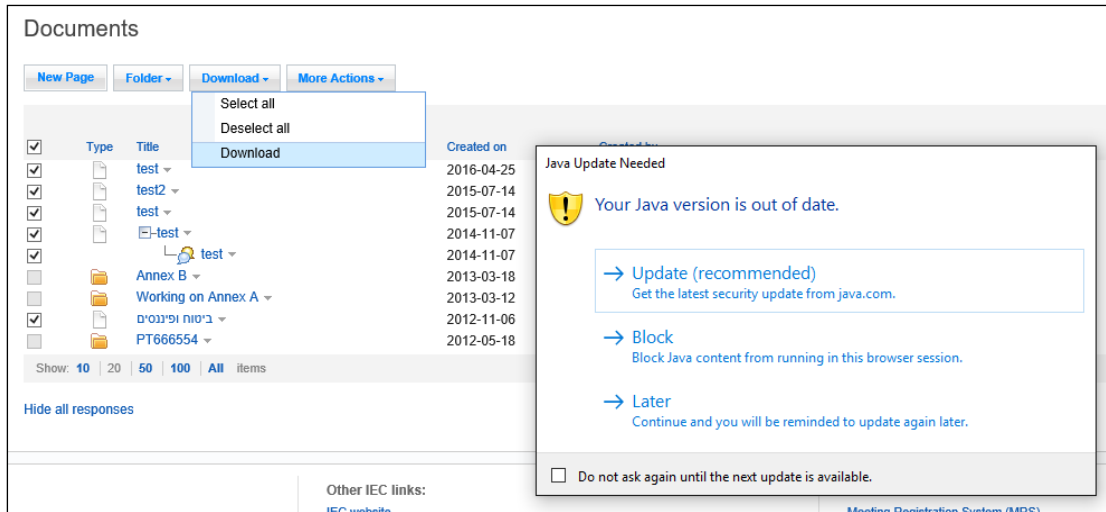


If you are not prompted with the pop-up message, click on Tools, Internet Options, click on the tab Security, Custom Level and select Prompt for the option Download Signed ActiveX.

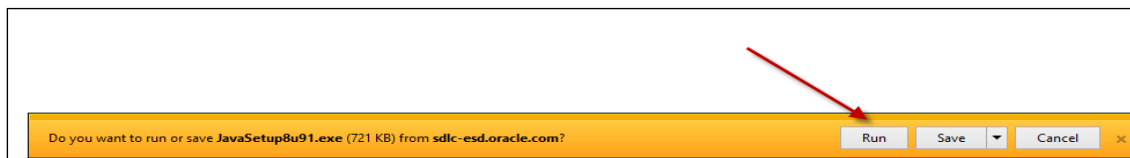


2.2 Java

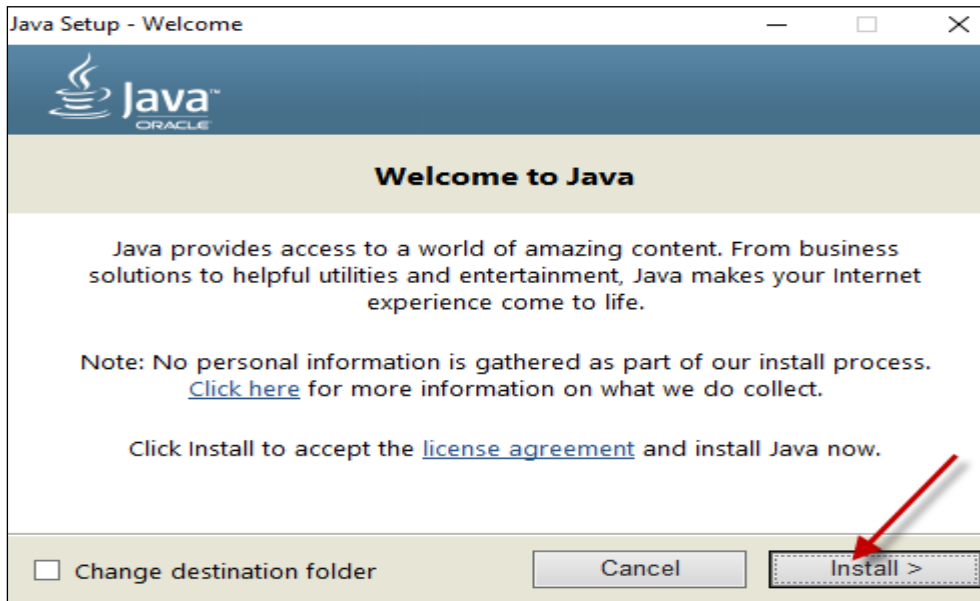
Make sure that the version of Java on your computer is u-to-date:



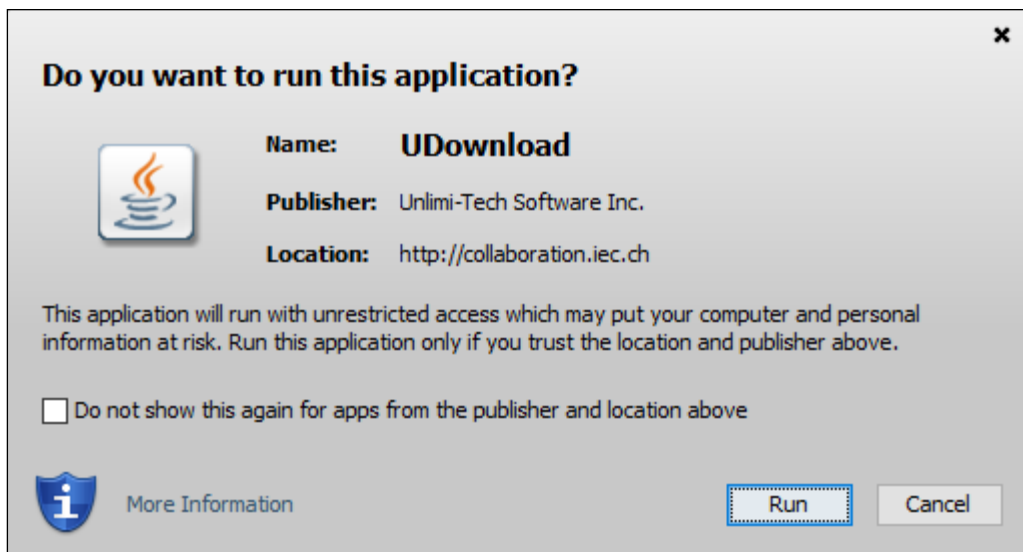
Run Java to complete the installation.



Proceed with the installation



As soon as there is a multiple download Java will run the application



Please contact helpdesk@iec.ch in case you need further assistance.